

20 YEARS

A place to call home for 20 years | 2007/2008 Annual Report

Mission statement | To provide secure and affordable supportive housing and support services for persons living with HIV/AIDS.



Honouring the Past, Securing the Future

President and Executive Director's Message

This year, Fife House marks its twentieth anniversary. While much has changed over the past twenty years, one need has remained constant –affordable and secure supportive housing for people living with HIV/AIDS. This simple premise has guided our evolution from the day the doors opened at our first residence (Denison), and it guides us even now as we prepare to open the doors of our new Sherbourne supportive housing apartment complex. That this unique, integrated-approach building should open during our twentieth year is fitting, as in many ways it shows just how far we have come since 1988, when we laid the foundation for Fife House to celebrate the life of lawyer George Fife.

In 1988 there was little support for people struggling with HIV/AIDS. George Fife's fight was witnessed first-hand by his close friend Mary Ann Shaw; it inspired and encouraged her to do something to make life better for people living with HIV/AIDS. Shaw rallied a small group of supporters who together formed the Fife House Foundation, and this led to Fife House's first residential housing program in 1990.

Great breakthroughs in the treatment of HIV/AIDS over the last twenty years have resulted in a host of new challenges, and Fife House has faced them head-on. These challenges include demands for more affordable housing, changing demographics that have seen more people from diverse communities infected, and the increasing marginalization of people living with HIV/AIDS. Fife House has pioneered programs geared to meeting the needs of HIV+ women and homeless individuals, and our organization has been a leading advocate for secure and affordable supportive housing.

And now, through our leadership in Positive Spaces, Healthy Places, we are spearheading truly groundbreaking research into the links between safe, affordable housing, HIV and health. One of Fife House's core values has always been that access to secure and affordable housing is a key factor in the health and well-being of people living with HIV/AIDS.

Fife House's leadership is showcased at the new Sherbourne building, where we will set new standards for supportive housing, expand programs, and serve new clients as we move forward. Sherbourne will allow us to offer expanded housing options to women living with HIV and – for the first time in Canada – provide housing for families. It will also be the new home of our expanded



“We think George would be very proud of Fife House's accomplishments and its leadership in helping people living with HIV/AIDS to maintain their dignity and – most of all – hope. Hope is essential.”

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1988 | Fife House established as a charitable organization

Transitional Housing Program, more than doubling the number of units available and the people we can serve.

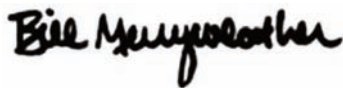
Over the last year, we have worked to honour our past while securing our future. Our strong, vibrant organization continues to thrive and grow because of positive change, and we are moving forward. We have put in place new programs and staff, so as to expand our community involvement and to secure the continued commitment of our volunteers. The volunteers remain the lifeblood of Fife House; we pay tribute to their contribution and thank them for the countless hours they donate. On a personal note, we'd like to offer our sincere thanks to all the staff and volunteers for their support during our first year on the job.

Most important, we acknowledge the courage of our clients. Whether living in an apartment they can call their own at Jarvis, working and living together at Denison, or surviving life on the street, we honour their journey and reaffirm our pledge to enhance the quality of their lives, help them build on their strengths, and promote their independence.

We think George would be very proud of Fife House's accomplishments and its leadership in helping people living with HIV/AIDS to maintain their dignity and – most of all – hope. Hope is essential.



Executive Director



President, Board of Directors

We believe that:

- access to secure and affordable housing is a key determinant for the health and well-being of people living with HIV/AIDS.
- our services must be provided in a flexible manner in order to meet the diverse needs of residents, clients and those who support them.
- co-operation, collaboration and partnership with other service agencies are essential to the delivery of focused, cost-effective services. All people have the right to live and work in an environment of mutual respect, compassion and dignity.
- hope is essential.

Philosophy of Care

We provide our services in order to enhance quality of life, build on individual strengths and promote independence.

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1988 | December 1st, the World Health Organization declares the first World AIDS Day

Residential Housing Programs

Denison

Permanent residential housing program for 5 individuals providing 24-hour support services. Denison staff also provide support services to 15 individuals through the Pears and Leonard housing programs in partnership with St. Clare's Multi-Faith Housing. Rent is geared-to-income.

Joe J's Story

An excellent photographer with an affinity for computer design and graphics, Joe J. had decorated his apartment with his own framed photographs of Toronto scenes and landmarks. But now Joe was 43, was HIV+, and was in general poor health. He was also homeless, estranged from his family, and suffering from tremendous stress and anxiety – which further compromised his health.

Through Fife House's Homeless Outreach Program, Joe moved into a housing program with support services provided by Fife House in May of 2007. When Denison staff assumed responsibility for these clients in the fall of 2007, we tried to get in touch with Joe. Very independent and private, Joe didn't want to meet with us at first, but we somehow were able to deliver a Christmas gift bag to him.

Joe agreed to meet with us after that to fill out an application for Fife House's new supportive housing apartment complex, Sherbourne. In subsequent visits, the staff got to know the shy, quiet man a little, and he agreed to participate in some case management. The medical portion of the application posed a problem for Joe as he had no family doctor to arrange for a physical exam and blood work, and so he asked us for assistance.

While we were helping Joe find a family physician, he suddenly became ill and was hospitalized with what was diagnosed as terminal liver cancer. Denison staff called and visited Joe every day, and accompanied him to every appointment and meeting with his doctors and social worker. Before his release from hospital, Denison staff obtained – through partnership with Community Care Access Centre (CCAC), Community Occupational Therapist Associates (COTA), The Homemakers and Nurses Services Program (HMNS) and 410 Sherbourne Health Centre – in-home support for Joe including nursing care, physical and occupational therapy, "Food for Life", and a visiting Personal Support Worker.

Joe was terrified about losing his independence and he also missed his family terribly. He wanted badly to see them, even though he felt guilty



“Denison staff called and visited Joe every day, and accompanied him to every appointment and meeting with his doctors and social worker.”

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1990 | First residence, Denison, opens

about bringing them sadness. The staff encouraged Joe to reach out to his parents and sisters and he did so – with wonderful results. He enjoyed several trips to his parents' home and frequent social outings with his sisters and their children. And Joe's family started accompanying him to every appointment and treatment session.

With all these supports in place Joe settled in well at his new home, often calling Denison staff to chat over coffee. Joe said that he had never experienced this level of assistance before, and that it was much better than facing his problems alone. What pleased Joe the most was his improved relationship with his parents, particularly his father, with whom he had often not seen eye-to-eye. Joe reported feeling "like a son" again, finally at peace that his parents "know everything about me now."

In late March 2008 Joe suddenly became gravely ill and had to be hospitalized one last time. We visited daily, and then Joe died peacefully a week later, surrounded by his family. At his memorial service, Joe's parents and sisters were eager to meet all of the Denison staff – even asking for us by name – to thank us for our hard work and dedication on Joe's behalf.

Ours was not a long relationship with Joe, but it was a close one and we all miss him. Still, we take satisfaction in knowing that when a man was alone, sick, and scared, we were able to help him gain some peace, love, and serenity.

Gladstone

Residential housing program for 6 women providing 24-hour support services. The only permanent supportive housing program of its kind for HIV+ women in North America. Rent is geared-to-income.

Many Voices – One Community

Every woman who is a part of the Gladstone Women's Program has contributed to building a successful women's community.

How have we grown this community, and what have we learned about ourselves and each other in the process? What do we most value in our Gladstone experience? How have we each contributed to Gladstone's success? Residents used these questions as a springboard to describe individual experiences in the Gladstone community. Here are some replies:

I appreciate how we come together as a community; it gives me strength to feel self-confident. We live a normal life together. The support I received has helped me to achieve all my goals.



“Fife House has restored my faith in humanity.”

“Fife House means kindness, acceptance, openness and caring. It offers me the opportunity to contribute to Toronto life in a positive way and provides me with great joy to know I am part of the Fife community.”

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1991 | Second residence, Hastings, opens

“Five House is my time in the week where I gain perspective on my life. No matter what has transpired that week, no matter how down I feel, no matter what life has thrown me, when I walk into Hastings and I am greeted by smiles from the residents and staff, I see how insignificant my silly troubles can be. I can leave my problems at the door and spend my time soothing the troubles of others. I feel refreshed and reinvigorated when I leave my shift. Whatever troubles I thought I had are lessened and lighter on my shoulders.”

We are here for each other. There is always someone to talk with.

I love the friends I have made at Gladstone.

The sense of love in this house grows day by day – we care for each other as women.

We empower each other by sharing our life experiences.

I came from a place of trauma and stress. I came to Gladstone and entered into a safe cocoon where I am able to grow and emerge as myself again.

We are a successful women’s community because we are powerful women! I have shared my ideas with my peers and listened to their ideas – this has helped to make our community strong. We learn from each other.

When I came across Gladstone I was confused, frustrated, and alone. The support at Gladstone has brought me up to a level of self-esteem that enables me to reach my goals. The openness and friendly spirit among the women here is outstanding. To me, these amazing ladies are without a doubt my sisters at heart.

Hastings

Transitional housing program for 5 individuals providing 24-hour support services. Maximum stay of 9 months. Rent is geared-to-income.

Neil A.’s Story

Everybody at Hastings has a different measure of success. It can be anything from completing one’s weekly house chores to finding suitable independent housing. One of our greatest successes this year involved a client in very dire straits.

Neil A. was in a state of panic because he had just lost everything in an apartment fire – including the apartment. Hastings staff worked to ensure that Neil was accepted into the Transitional Housing Program later that day. During his nine-month stay, his health was stabilized, he reconnected with the community and he started to replace his belongings. Neil also researched educational and business options, and with the help of Hastings staff’s hard work, found appropriate permanent housing. As of now, Neil has maintained his lodgings for a year, received a business diploma, and put together a business plan to sell his beautiful artwork, which consists of various glass pieces.

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1991 | The Red Ribbon adopted as the international symbol of AIDS awareness

The success of this story stems from the determination of one client to get his life back on track after tragedy, plus his ability to absorb skills enhanced by the Transitional Housing Program and Fife House staff.

Jarvis

82-unit apartment building providing on-site staff assistance 12-hours a day with 24-hour assistance available to residents whose health requires round-the-clock care. Rent is geared-to-income.

A letter from a grateful client

Dear Jarvis Team,

I know you have all watched with great concern as I have gone through this exceedingly difficult past few months. I want you to know that this concern has meant a great deal to me and that you have been there for me when I needed you.

As I see it, the first thing to do in a difficult situation is deal with the important things. You ran errands when I was sick and brought me food. You assisted me in filling out forms and dealing with the pharmacy, and got me safely to lawyers, accountants, and banks. Perhaps you feel you could have done more, but what is infinitely more important to me is that you were all there when I needed you. Being assured of that kind of support during a complex and difficult time is invaluable. You all gave me that support, and for that I am infinitely grateful. You also gave me a good deal of essential emotional support. You calmly listened as I prattled on, sometimes on the verge of completely losing it.

You all helped me as I wound my way through what you knew was an immense loss, dismantling, and clearing away. We have gotten through the worst and although my health may yet present new challenges and difficulties, knowing you are all there will make it easier to deal with. To every one of you I offer my deepest and warmest gratitude.



Fife House
volunteers provide lunch Mondays, Wednesdays, and Fridays, plus dinner every other Sunday. All meals are prepared by volunteers and staff in the common kitchen on the main floor of the building.

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1994 | 24-hour attendant care introduced at both residences

Homeless Outreach Program

As Fife House is entering a new stage in its life one thing stays the same – the past year has been the busiest year for the staff at the Homeless Outreach Program (HOP). During the last fiscal year, the Homeless Outreach Program served 355 clients and assisted 113 clients in finding affordable housing. This is increase of 52 clients from the previous year.

The Homeless Outreach Program assists clients in connecting with different housing providers from sources in the private market to non-profit/co-operative agencies, including Fife House's own housing programs. However, that is not all we do. As Fife House's largest program, we see that the face of HIV/AIDS has changed and we must also change with it. Many more clients are coming to us with multiple issues such as addiction, abuse and mental health that must be worked on so that their housing may be secured and maintained.

The Homeless Outreach Program connects with several different social service agencies to provide the best circle of care for our clients in dealing with these increasingly complex issues. This can be challenging as the Homeless Outreach Program consists of only two staff members. While the City of Toronto contributes funding for one salary and an additional \$253 to the program, the remainder of the \$170,000 budget is provided thanks to the generosity of individuals, corporations, foundations and community groups – people like you!

The Homeless Outreach Program continues to reach out to community members so that we can raise essential funding via 3rd party events. We were also successful in receiving \$45,000 from the M·A·C AIDS Fund which helped us purchase new beds for clients; pay for moving expenses and host workshops on ODSP Income Support. This generosity also allowed us to host a winter holiday party in which we were able to provide clients with \$25 grocery vouchers to make the season a little brighter. We continue to make connections with the outside community to raise funds so that we may maintain and improve the level of support our clients so badly need.

“Fife means caring people who make a world of difference in the lives of people living with HIV/AIDS including myself.”



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1994 | The AIDS Bereavement Project of Ontario (ABPO) collaborates with organizations to build worker, agency...

“I am happy to be part of a group of people that care and give so much. Initially, I chose to volunteer at Fife because it seemed interesting. Then, as I became more involved, I continued volunteering and donating because it is a cause I believe in.”

Research

At Fife House, we have taken a multi-pronged approach to our research into housing issues for people with HIV/AIDS. Our newly formed research department has spent the last fiscal year working on the “Positive Spaces Healthy Places” (PSHP) research study; the “Families, HIV & Housing” research study; establishing the Housing Portal - a national housing website for people living with HIV; and completing formal evaluations of existing Fife House housing programs. The department now has one full-time and one part-time staff member, plus 3 peer research assistants who carry out this important and influential work.

Positive Spaces. Healthy Places is Canada's first community-based research initiative to examine housing and health in the context of HIV. Surveys were conducted by 605 peer research assistants across Ontario, who had been trained in conducting both quantitative and qualitative interviews. The client retention rate during the baseline study has been over 90 per cent at six months and 85 per cent after a year. Qualitative interviews are in the process of being conducted with 50 participants for further insights.

The six-month data show a definite link between housing risk and health. Increased housing risk is affected by many of the same key social determinants that also affect health – for instance, income, housing conditions, and addiction issues.

People with HIV who also had depression or substance-use issues when they enrolled in the study are two to three times more likely to report that their housing was at risk six months later. Changes in health over the first six months of the study also varied according to geographic location (with people in Thunder Bay, Kingston and Ottawa at highest risk) and housing situation – only one in six enrolled with access to housing and support services had a worsening in their health, compared with about 30 per cent among those who either were housed without support services or whose housing was in jeopardy. The study further found that HIV+ people who live in Aboriginal communities are not only the most vulnerable, but they also have the highest housing risk.

The results of PSHP have been presented at various forums, meetings, and conferences. The 12-month data are being analyzed and steps taken to inform and involve key community movers and shakers, in order to influence them to make policy decisions that will lead to improved housing.

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...and community resiliency in the face of AIDS-related multiple loss and transition. The project is based out of...

I came to realize that Fife House was one of the few social agencies that was there attempting to plug a hole that was sorely missing the needs of those that were HIV positive. Further in the following years I saw the open and non judgmental approach taken by the caring staff tending to the needs of their client base, and the devotion and support given to the work of Fife House by a large strong core of volunteers.

The idea for the **National HIV/Housing Portal** emerged from research gathered by Positive Spaces. Healthy Places. (PSHP). That study found that three-quarters of people living with HIV had an income of less than \$1,500 per month, while two out of five found it difficult to pay their rent, one in three were at risk of losing housing, the same number were worried about being forced out of their homes, and one-quarter did not feel they belonged in their neighbourhoods. One in five people surveyed had moved in the last year, and that breaks down to 9% who had moved once, 7% twice, and 5% three or more times. Being forced to move repeatedly and often, coupled with uncertainty about being able to meet monthly housing costs, has significant negative effects on physical and mental health. And so to combat this, we are launching the Housing Portal, a national housing website for people living with HIV, located at info@healthyhousing.ca.

People with HIV/AIDS (PHAs) are living longer than ever, but they still often find it tough to keep and maintain stable employment, housing, and other supports. Poverty, illness, and stigma often frame their experience, contributing to new infections that threaten their health. Affordable, safe, supported, and above all, stable housing can help mitigate these ill effects.

However, there are no provincial or national systems in place to ensure housing and support services for PHAs, nor are there all that many recognized partnerships between AIDS support organizations and the broader housing sector. Community-based AIDS Service Organizations (ASOs) have lacked information on housing services, there being so few centralized sources for housing information. With the Housing Portal website, we hope to bring these groups together for the benefit of all concerned. The website will provide:

- a snapshot of the state of housing and HIV in each province;
- listings for a) housing and HIV/AIDS service organizations (local, provincial, national, and international), b) researchers and their research into HIV, housing, and homelessness, and c) conferences and events related to housing and homelessness;
- a virtual reference library also including so-called “grey literature” that cannot be easily found through conventional publications;
- a forum for HIV/AIDS workers, housing workers, researchers, advocates, and PHAs to come together, share their experiences, and discuss strategies for improvement.

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...Fife House's head office.

The Families, HIV & Housing (FHH) research study was designed with two goals in mind. The first is to understand the unique housing needs and experiences of families affected by HIV who live and care for their children and second, to explore the practices of housing workers and allied health workers with regard to their knowledge and support of HIV affected families and their children. The needs of HIV+ families are complex, and each family situation is unique. The goal of this research is to develop a better housing model that will meet the needs of these unique families. Some of the children involved are in fact homeless, and their need for more stable housing, health care, and social services is even more pressing than usual.

HIV/AIDS affects not only individuals, but their families as well, and thus the study seeks first of all to understand the experiences and over-all housing needs of families – and especially children – dealing with HIV/AIDS. The study focuses on the barriers faced by health and social service agencies as they try to meet the complex needs of such families, but also examines those positive practices that help the process along.

For this and many other reasons, we are also looking at strategies to co-ordinate our efforts with agencies in the housing, health, and social services sectors, and seeking out ways to facilitate this collaboration. We also encourage greater community participation, which will only add to the relevance of FHH.

The entire process must be transparent in order to work well; we share a collective vision of where our research should lead, and we understand this vision in no uncertain terms. This is definitely the best sort of collaborative effort on our part, with each person involved lending his or her own special abilities and skills to the task at hand.

One of the side benefits of the FHH study is the opportunity for our staff to acquire research skills – collection, analysis, interpretation, and dissemination of data – and to learn about and understand issues encountered within the varied communities affected by HIV/AIDS. The research we do respects and honours the life-experience and knowledge to be found in abundance in the community.

Evaluation

The research department is leading evaluations of Fife House's existing housing programs. They are completing focus groups and surveys with residents and clients of Jarvis and the Homeless Outreach Program and assessing whether our current support services are meeting their needs. The goal is to build on the already existing programs and to respond to the unique needs of the diverse population of people living with HIV/AIDS in Toronto.

“I looked around for a reputable non-profit organization and through word of mouth found Fife House.”

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1996 | Fife House starts offering support services to clients at Jarvis apartment complex

“We have also begun promoting and marketing OHSUTP more aggressively, stressing the solid reputation of our training, both in its delivery and its relevance.”

OHSUTP

The Ontario HIV & Substance Use Training Program (OHSUTP) provides **training** to substance use services in Ontario in order **to increase knowledge of HIV/AIDS** and to **promote skills development**.

The past year has been challenging, yet successful, for the Ontario HIV & Substance Use Training Program (OHSUTP). The main challenge has come in the form of staff turnovers (both of our staffers are recent hires). We have also begun promoting and marketing OHSUTP more aggressively, stressing the solid reputation of our training, both in its delivery and its relevance.

More than 120 participants received OHSUTP training over the course of five sessions during the first four months of 2008, and eight more are planned between now and next July. Our training modules have been successful enough to attract the favourable attention of Addictions Ontario, which has invited OHSUTP to present some of them at its annual conference in June 2008 and its Summer Institute the following month.

We met this March with the Provincial Advisory Committee both to introduce our new staff and to take advantage of the committee's excellent advice about our program and emerging addiction issues. And in the coming year, we intend to meet with new addiction and mental health co-ordinating bodies attached to local health integration networks (LHIN) around the province. These bodies are responsible, among other things, for making funding recommendations to their LHINs, so we will concentrate a lot of effort on marketing and showcasing our work to them.

As we all know, knowledge is not a static thing. The available information on HIV, as well as on the many and varied issues surrounding the disease, changes and grows almost daily. And so, to keep up with the changes, we in OHSUTP have taken the initiative of updating our training modules to reflect the current environment as regards HIV infection in Ontario. This updating has seen the addition of a new module to our lineup: Substances 101. We have been greatly helped in this through our partnership with the Canadian AIDS Treatment Information Exchange, Ontario AIDS Network, Ontario Organizational Development Program, AIDS Bereavement Project of Ontario, and Ontario Harm Reduction Distribution Program.

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1996 | Third residence, Gladstone, opens

Those we serve

2007/2008

For the ninth year in a row, Fife House reached out to more people living with HIV/AIDS than ever before. In 2007/2008, Fife House provided supportive housing and support services to 493 individuals in the Greater Toronto Area. This is an increase of more than 15% over the year before.

Of the 493 residents & clients served, 355 were from the Homeless Outreach Program. It is sobering to report that 2007/2008 saw more demand placed on our Homeless Outreach Program than ever before. Back in 2000, we served 25 clients, now this program is our largest.

Client Demographics

Age	
15-19	3
20-24	5
25-29	180
40-54	237
55+	47
unknown	21

Gender	
male	353
female	134
transgender	6

The Services of Fife House and the number of clients receiving each service

	06/07	07/08
intake and assessment	231	274
case management	156	317
health promotion/TX info	83	134
practical assistance	93	288
home and hospital visits	107	113
financial counseling	86	78
bereavement services	7	8
referrals	122	315
employment counseling workshops/training	27	46
settlement services	8	6
supportive housing	122	236
interpretation	4	4
# of case management meetings	n/a	638
# of counselling sessions	n/a	1803
# of practical assistance sessions	n/a	3303
# of workshops/trainings	n/a	13



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2000 | Homeless Outreach Program established

Our Volunteers

Spotlight on Our Most Vital Resource – Volunteers!

How do you thank the people who are the *heart and soul* of your organization? The people who find the time to make a difference in the lives of people living with HIV/AIDS.

On any given day at Fife House over the past 20 years, you will find volunteers providing home service support for residential or community clients, helping with shopping, accompanying clients to medical appointments, organizing lunches and staffing the reception desk at our head office.

Our volunteers are caregivers, educators, donors, friends, family members, advocates, trainers, leaders, partners, fundraisers, organizers, board members. They're students, professionals, retirees, homemakers, business associates, next-door neighbours. And, they're our best source of additional volunteers – we recruit half of our new volunteers simply through word-of-mouth.

Support is given to our volunteers in a variety of ways such as ongoing training and development and covering transportation and food costs. Our efforts are supported through the generosity of corporate sponsors. Sun Life Financial, for example, has made a three-year financial commitment for a number of volunteer initiatives including in-service training workshops and recruitment opportunities.

Our Volunteer Services partnership with Casey House began in April 2007 and has, to date been very successful for both agencies. It has allowed Fife House to expand our recruiting opportunities and training opportunities. We have access to other sources of volunteers and we have been able to move the volunteers between agencies to best suit their skills and abilities and thus improve retention of volunteers. The partnership has also given us access to additional training facilitators and superior meeting facilities. We have been able to introduce several different training sessions for volunteers this year, such as Psychosocial Issues and Alternative Therapies in the treatment of HIV/AIDS. The partnership has



Volunteers Heather & Sedan

also enabled Fife House to have a presence at such volunteer fairs as Timeraiser and at the University of Toronto. We look forward to another successful year collaborating with Casey House.

This year we continued to use our new on-line Volunteer Management Program, Volgistics®. This secure, interactive website allows our volunteers to check schedules, maintain contact information, track hours and even sign up for training, event and volunteer opportunities.

To our passionate volunteers who reassure, help, lift, soothe, cook, clean, serve, ease, love – we couldn't do it without you! Thank you for your outstretched arms, kind words, hands to hold – and especially for your warm hearts and caring souls.

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2001 | A Taste for Life, the annual province-wide dining-out event, begins in Toronto

Our volunteers

2007/2008

Programming Volunteers

Edem Akan
David Andino
Kathy Avery
Adam Baker
Susan Barnacal
Rob Beecroft
Adele Blady
John Bonnar
Ashley Boucher
Roxy Brockway
Lucy Buhule
Sarah Butler
Marc Cabrera
Marcia Caine
Blair Caines
Nicole Cargill
Seema Chandroga
Emma Cheng
Jason Chiu
Stephanie Chung
Amanda Clarke
Marco Cormaggi
Paul Cunningham
Ruth Daniels
Karissa Darvin
Adrienne DeFrancesco
Opal Dene
Bryan Deresti
Elizabeth Desta
Richard Durk
Nancy Emmond
Paula Engstrom
Jamila Estridge
Kamile Ewan
Lisa Faiz
Thomas Gaffney
Corrie Galloway
Adanech Gebre
Sharon Gilbert
Gary Glover
Laurent Goulet
Sébastien Goulet
John Gowling
Saara Greene

Serap Gunindi
Tom Hammond
Jean Hannev
Solon Harabaras
Lecia Hart
Randy Hart
Barbara Henderson
Sabrina Hosna
Stephanie Howard
Hilda Hunter
Yvonne Hutchinson
Michael James
Poonam Jassi
Pearl Johnston
Jan Joyce
Jacqueline Joynt
Colleen Kearney
Donna Keenan
Sandi Kendal
Vicki Kett
Helen Knight
Leeanne Koczka
Kamiel Kruse
Enho Kuo
Irene Kyompaire
Alex Large
Dan Large
Eric Large
Nelly Large
Sarah Lee
Sedan Lewis
Joanna Lim
Matthew Little
Dennis Long
Shaun Lowery
David Lozano
Megan Luong
Marie Lyall
Alison MacDonald
Sue MacLean
John MacTavish
Anne Makoha
Nerissa Manjares
Cindy Anne Marchan
Jayne Martin
Bob Martyn

Jean Paul Massamba
Lynn Mayer
Chris McGiffin
Clara McQuaid
Stefanie McQuaid
Heather Miller
Nur Mohammed
Laverne Monette
Gail Morrell
Robert Morrison
Robin Nault
Anjali Navkar
John Newton
Jaime Nicholls
Bobby Nijjar
Kevin Noel
Tracey Norman
Amanda Nutbeam
Sade Olufeko
Lisa Parke
Pierre Peloquin
Kauchi Ragunathan
Ruth Shikosa
Mavis Singh
Juanita Smith
Marilyn Smith
Bruce Staples
Jessica Stevenson
Steve Sukhbir
Kikue Tanaka
Lisa Tanney
Scott Taylor
Angela Toussaint
Patrice Toussaint
Julie Valentini
Polly van der Meer
Kathy Vodden
Gloria Wenyeye
Stacey Williams
Ursula Williams
Manny Wong
Lisa Zammit
Eric Zhang
Jason Zigelstein
Margaret Zondo
Chidi Zulwe

Governance & Fundraising

Ken Aber
Glenda Anthony
Lara Almeida
Denise Archer
Amy Babcock
Bill Bartlett
Steven Beasley
Ron Benedetti
Glenn Betteridge
Jim Billing
Josee Bouchard
Jim Bratton
Sonya Bresil
Cathy Buchanan
John Burch
Ligaya Byrch
Richard Carrier-Bragg
Edward Carrington
Hal Carty
Lori Chambers
Carlyle Chapman
Gavin Clark
Mark Climie
Jefferson Clode
Ellen Cole
Patti Cooke
Karen Cox
Michael Cress
Paul Cunningham
Hannah Darvin
Sandro D'Ascanio
Tony DiPede
Michael Dolan
Andrea Donovan
Bill Downer
Nancy Dodsworth
Mary Durston
Diana Elder
Hugh Ferguson
Mike Ferguson
Sue Ferrier
Gail Flintoft
Debbie Fraser
Arundel Gibson

Noble Gibson
Scott Gibson
Rebecca Grosz
Don-Michael Ham
Calvin Hambrook
Arthur Hann
Jennifer Hardy
Al Harji
Phil Haynes
Sue Hranilovic
Zoltan Hunt
Paul Kerfont
Steph Kervin
Terry Knott
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Tracy Morley
Cleta Moyer
Dana Neilsen
Finn Newbury
Murray Newman
Dan Newport
Mark Padgett
John Nolan

20
YEARS

2002 | Developed partnership between
community-based AIDS service
organizations (ASOs) and researchers...

In memoriam

2007/2008

Since 1988, Fife House has had the privilege of meeting some incredible people through its programs and services. Please take a moment to remember those who are no longer with us. Their light and energy will never be forgotten.

Denison

Shaun L
Huu L
Larry S
Lionel S
Dean C
Gary R
Randy S
Philip E
Bruce S
Stephen C
Billy S
Duane C
Roger T
Donald J
Peter T
Mark M
Joseph M
Derek O
Terence B
Joe J

Hastings

Natara G
Jorge C
Jackie M
Christine H
Peter I
Keoni C
James W
Mandy C
Nikoleta B
Johnny H
Kristi R
Deborah D

Ben S.
Bob M
Chris J
Dan K
David H
Derek B
Doug P
George M
Israel M
Jim J.
Joe S.
Leo F.
Leslie M.
Maurice F.
Neil P.
Norman M
Randy F
Randy P
Robert R
Russell W

Gladstone

Elizabeth G
Val G
Katie B
Shellagh D
Wendy B
Shauneen B
Sabrina B
Vicki G

Jarvis

Lawrence L
Joey A
Malcolm S
Mitch S

Kent M
George J
David C
Bob K
Bruce S
Ken C
Steve E
Mitch C
Tom J
Michael F
Marcelo B
Conrad D
Jose C
Wil F
Marc H
Ed P
Arturo M
Bob D
Bob S
Cecil S
Cory M
Darryl B
Gareth M
Gene G
James H

John M
John W
Leon C
Leonard D
Michael M
Peter M
Raymond M
Robert R
Steve A
Thomas B

HOP

Jennifer L
Tim H
Steven P
Stan L
John B
Eric A
Bruno P
Brian M
Sandra W
Cheryl P
Keith P
Kevin G
Melbourne W

Norman C
Ron A
Michelle C
Edgar L
Diana M
Conrad D
David S
Thomas H

Volunteers

Edith H
Richard C
Alan C
Stephen C
John B
Monica W
Jean Paul C
David S
John B
Steve L
Don B
Roger B
Timothy
Andrew C
Val C
Claire M
Nancy M

“Because the issues of poverty and support and treatment availability for people with HIV/AIDS have personal importance for me. I enjoy the level of personal interaction with clients that I have as a volunteer and the results that I see for clients and myself. It's been an excellent project in self-education as well.”

20 YEARS

...from York and McMaster Universities to study the housing needs of people living with HIV/AIDS (PHAs) as they...

Our events

2007/2008

A Taste for Life, our annual dining-out event, was another great success thanks to more than 4,500 food lovers who ate at 44 participating restaurants. The event raised over \$68,000 for Fife House's housing support services. Many thanks to UBS Global Asset Management, KRUPS, and XTRA! for their continued sponsorship.

The annual **Performers for Life** in-theatre fundraising campaign, presented by Sun Life Financial, had its most successful run to date. Volunteers collected donations at performing arts venues across the city, raising not only funds, but community awareness. A special thank-you goes to Mirvish Productions for allowing us to "shake the can" at two of their productions, *We Will Rock You* and *Dirty Dancing*. The campaign raised more than \$56,000 – a 33% increase over the last fiscal year.



SPOTLIGHT!, the sixth annual wrap-up party for the Performers for Life campaign, was once again presented by BMO Financial Group, which increased its commitment to the event. This year the committee, led by talented volunteer Greg George, focused even more on entertainment, treating guests to wonderful live performances in a variety of genres. The event raised \$76,000 for Fife House's supportive housing programs. Our thanks go out to the following sponsors of both SPOTLIGHT! and Performers for Life: **Non-Stop Design** for creating our new look, **Chairman Mills**, **The Naka Press Limited**, **NOW**, **Robert Lowrey's Piano Experts**, **Steam Whistle Brewery**, **Urban Source Creative Catering**, and **XTRA!**.

Fife House is a wonderful, supportive community of people that includes the clients, staff and volunteers working together for a common cause in helping clients to live successfully with HIV/AIDS.



20
YEARS

...relate to health and well-being

Our supporters

2007/2008

Fife House donors generously support our mission of providing secure and affordable supportive housing and support services for people living with HIV/AIDS. They believe, as we do, that proper housing improves health by enhancing the quality of life, building on individual strengths, and promoting independence. They support Fife House's programs and fundraising special events through financial contributions, but also by offering goods, services, and their time.

We are grateful to everyone who has supported us, whether individuals, corporations, foundations, community groups, or funders. As a registered charity, Fife House relies on your generosity for funding our support services such as physical and personal care, life-skills training, and counselling. These essential programs are run through our four residences – Denison, Hastings, Gladstone, and Jarvis – and then there is our largest initiative, the Homeless Outreach Program. Every gift to Fife House makes a difference in the lives of the people we serve; every gift is valuable and important.

This year, the M·A·C AIDS Fund committed its support with two separate grants totaling \$45,000. Most of these funds went to support Fife House's largest and fastest-growing initiative, the Homeless Outreach Program. M·A·C's commitment to enhancing quality of life for our clients, and its support of the Fresh Start Program, allows us to provide information sessions that give clients the opportunity to learn about various government-funded services, resources, and programs, as well as about services provided by other agencies. Its grant also funded moving expenses and the purchase of necessary household items, and helped to strengthen the social and recreation program, the resident emergency rent fund, and weekly meal programs.

The following donations were made between April 1, 2007 and March 31, 2008. Thanks to our donors outstanding generosity, we can continue to provide housing and support services for people living with HIV/AIDS.

Every effort has been made to ensure these lists are complete and accurate. Please contact Fife House to discuss any errors or omissions.

Funders

Toronto Central Local Health Integration Network
Public Health Agency of Canada – Ontario Region
Ontario Ministry of Health and Long-Term Care
Community Health Division
AIDS Bureau
City of Toronto
Shelter, Support and Housing
Homeless Initiatives Fund
Toronto Community Housing Corporation
Ontario HIV Treatment Network
Ontario AIDS Network
Centre for Independent Living in Toronto, Inc.
Canadian Institute of Health Research

Foundations

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Audrey S. Hellyer Charitable Foundation
BMO Employee Charitable Foundation
Canadian Tire Foundation for Families
CHUM Charitable Foundation
John Howard Society of Toronto
Le Grand Circuit Foundation
The Ben and Hilda Katz Charitable Foundation
The D. & T. Davis Charitable Foundation
The Georgina Foundation
The Little Elves Foundation
The W.P. Scott Charitable Foundation

20
YEARS

2002 | SPOTLIGHT!, Fife House's first annual cocktail reception and silent auction fundraiser

Our supporters

2007/2008

Corporations & Organizations

5th Elementt / Enchanting Vibes Inc
7 Numbers Danforth
Abbott Laboratories Limited
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TD Bank Financial Group
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Tevrow+Chase
The Blue Dot Gallery
The Canadian Stage Company
The Church Restaurant
The Church St. Diner/3 Coins
Food Services Inc.
The Indian Hut
The Little Elves Foundation
The Naka Press Limited
The Necessary Angel Theatre
Company
The Printing House Ltd.
The Rectory Café
The Womens Fitness Clubs
of Canada
Theatre D Digital
Tidy's Flowers
Toba Restaurant

Toronto Symphony Orchestra

Fife House provides the opportunity to give back and access parts of the community that may otherwise not be reached.

20
YEARS

2003 | Fife House awarded the Ontario HIV and Substance Use Training Program by the Ontario Ministry of Health

Our supporters

2007/2008

Individual donors

10+ years

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D Newport
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D Turko

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5+ years

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J McEwan
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J Brannigan
R Branston
A Braude
J Braun
L Breker
S Bresil
R Brews
R Brian

A Bridgewater
C Bristow
L Brockman
B Brown
C Brown
G Brown
K Brown
K Brown
N Brown
N Brown
S Brown
T Brown
R Bruce
D Bryan
W Bryan
C Buchanan
L Buchanan
A Buck
K Budgell
A Burgess
L Byrch
K Cable
M Cahill
B Caines
W Calkins
K Callaghan
D Campbell
M Campbell
T Campbell
J Canceran
E Caplan
V Carvalifo
C Carr
A Carriere
E Carrington
D Carter
D Carvalifo
I Castillo
C Castro
L Catherwood
M Chamberlain
P Chamberlain
K Chambers
C Chan
V Chaplick
D Charles
P Chato
D Cherepacha
G Chiarella
T Chiasson
S Chin
E Chong
R Chow

N Church
T Churchill
B Clarkin
T Clay
J Clifford
L Cochrane
T Cocieuera
T Colbo
S Cole
E Coleman
M Coleridge
L Collier
R Collier
S Collins
P Connelly
K Connolly
D Cook
C Coombs
N Coombs
M Coombs
D Cooney
B Cooper
B Cormier
B Cornelson
A Cottrell
R Coulson
B Coulter
J Cowan
V Cowan
K Craft
J Crane
A Crawford
L Creal
D Cress
R Cronkite
J Crosbie
L Crout
F Da Silva
A Da Silva Maia
G Dalziel
D Damato
E Dandy
J D'Anjou
B Dann
R Darisse
S Darrach
G Davies
J Davies
F de Mars
A de Vera
A Dean
O Dearmas
R DeGale

20
YEARS

2003 | The Strategic Plan designed to ensure that Fife House will continue to accurately assess and effectively address...

Our supporters

2007/2008

D Delmonte
S Delurenzi
J DeLuzio
M Demeda
D den Otter
H Desbrisay
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M Deschenes
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R Dickson
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G George
W George
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C Gionnone
R Givens
J Glaab

J Glenn
L Gobin
R Godber
B Godden
R Goderre
M Goldblatt
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E Goldstein
R Gomez-Insausti
D Goodwin
B Gordon
M Gordon
G Gorth
C Gosnell
J Gowling
W Graham
W Grant
G Graveline
M Gravelle
A Greenberg
S Greene
L Gregas
I Grieve
C Grimston
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S Grummett
P Guerin
C Guiang
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N Hadzis
J Hagger
M Hall
J Halliday
M Halman
S Hamade
M Hamann
A Hambly
E Hambly
C Hambrook
E Hambrook
J Hambrook
W Hambruck
J Hardy
A Harris
M Harris
J Harrison
R Harrison
T Harry
J Hart
C Hasenhind
T Hasiak
S Hatherson

S Hawthorne
D Hazzan
D Head
R Helkio
C Heller
G Helsdon
P Helsdon
N Helstab
B Henbest
J Hendersen
J Henderson
D Hendrie
E Henry
C Hewitt
R Heyd
M Hierlihy
P Hillen
J Hills
I Hirt
K Hjort-Olsen
C Ho
C Hobson
R Holliday
M Holloway
A Hooper
P Howden
R Howe
M Howell
K Hoyle
D Hughes
C Hughey
M Hui
B Huitema
S Hulme
D Hunt
M Hunter
T Hunter
B Huskins
L Hutchens
A Hutton
L Hyslop
B Ingram
J Innis
A Islam
N Jabbour
S Jackson
G Janes
A Jannetta
L Jeffs
B Jenkins
H Jenkins
N Jenkinson
V Jepson

L Jessome
J Jin
G Johns
K Johnstone
S Jones
J Jordan
N Jorna
F Jose
J Joyce
L Justason
R Kagabe
R Kaman
K Kang
G Kay
C Kearney
R Kebic
D Keenan
D Kelley
S Kendal
L Kennedy
M Kennedy
P Kennedy
S Kennedy
L Kersey
J Kester
P Kilty
J Kim
A King
P King
W King

HIV affects us all and we have a responsibility to support the marginalized and disenfranchised

20
YEARS

...the growing need for supportive housing

Our supporters

2007/2008

P Kishino	R Lirette	P Masters	M Moran	P O'Rourke
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R Lavery	D MacKay	J McLean	M Nderitu	e Peterson
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J Lawrence	M MacKenzie	R Mean	R Neil	T Plant
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D Leach	A MacKinnon	P Mercer	D Newland	D Plus
M LeBlanc	C MacLellan	W Merryweather	P Newson	B Pochman
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W Line	L Massey	D Montagano	L Ormrod	R Puccini
D Lipton	R Massey	J Moore	E O'Rourke	M Pusey

20
YEARS

2006 | Construction begins on
Sherbourne apartment complex – first
new housing for people living with...

Our supporters

2007/2008

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L Rose	H Simpson	M Syms	W Wade	T Young
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20
YEARS

...HIV/AIDS in Toronto in over a decade

Our supporters

2007/2008

The following donations were made between April 1, 2007 and March 31, 2008 to the Fife House's Sherbourne Street Campaign. We have not included pledges to the campaign in this list.

Individuals

R Bennett
D Breault
J Burch
R Chapman
R Coates
R Crichton
S D'Ascanio
J David
M Dean
W Dimini
C Duff
R Forsey
S Gibson
A Guan
K Hambly
S Hranilovic
M Large
A Leal
M Markle
C Marryatt
K McCain
A McCracken
S McKenna
S McQuaid
W Merryweather
T Morley
M Otremba
Y Prosper
A Rigby
N Rodrigue
P Sarfati
J Simpson
M Stableforth
J Stephens
W Sumpton
R Tucker
P Van de Laar

D Verlinden
W Wells
P Wren
W Wright

Corporations and Organizations

BMO Financial Group
Brimstone Holdings Limited
CIBC
Haynes-Connell Foundation
M•A•C AIDS FUND
McDonald's Restaurants of
Canada Limited
RBC Foundation
Soberman LLP / S.I.C. Holdings Inc.
Taron Warranty Corporation
The Ontario Trillium Foundation



“To me, Fife House is an amazing organization that provides the living essentials to people who need it most. It helps people put their lives back on track or just start them. That is something I want to be a part of.”

20
YEARS

2006 | Fife House *Client Bill of Rights*
revised

Financial Statements

2007/2008

To the Members of Fife House Foundation Inc.

The accompanying condensed statements of financial position and operations are derived from the complete financial statements of the Fife House Foundation Inc. as at March 31, 2008 and for the year then ended on which we expressed an opinion with a reservation as to the completeness of revenue from development, in our report dated May 30, 2008. The fair summarization of the complete financial statements is the responsibility of management. Our responsibility, in accordance with the applicable Assurance Guideline of The Canadian Institute of Chartered Accountants, is to report on the condensed financial statements.

In our opinion, the accompanying statements of financial position and operations fairly summarize, in all material respects, the related complete financial statements in accordance with the criteria described in the Guideline referred to above.

These condensed financial statements do not contain all the disclosures required by Canadian generally accepted accounting principles. Readers are cautioned that these statements may not be appropriate for their purposes. For more information on the organization's financial position, results of operations and cash flows, reference should be made to the related complete financial statements.

The logo for KPMG LLP, featuring the letters 'KPMG' in a bold, blue, sans-serif font, with 'LLP' in a smaller, blue, sans-serif font to the right. A blue horizontal line is drawn underneath the text.

Chartered Accountants, Licensed Public Accountants
Toronto, Canada
May 30, 2008

“It's rewarding to know the few hours a week you are giving are making a difference”

20
YEARS

2007 | Developed partnership with Casey House to coordinate Volunteer Services Program

Financial Statements

2007/2008

Condensed Statement of Financial Position

year ended March 31, 2008 with comparative figures for 2007

condensed statement of financial position	2008	2007
assets		
current assets:		
cash and short-term deposits	\$ 1,418,457	\$ 840,074
other	36,612	61,641
	1,455,069	901,715
capital assets	707,598	497,024
	\$ 2,162,667	\$ 1,398,739
liabilities, deferred contributions and net assets		
current liabilities	\$ 353,183	\$ 260,542
mortgage payable - long term	329,556	343,645
deferred contributions-other	709,554	456,944
deferred contributions-capital campaign	534,054	100,759
	1,926,347	1,161,890
net assets	236,320	236,849
	\$ 2,162,667	\$ 1,398,739

Condensed Statement of Operations

year ended March 31, 2008 with comparative figures for 2007

condensed statement of operations	2008	2007
revenue:		
grants:		
core	\$ 1,935,023	\$ 1,796,498
one time	36,989	220,798
development	370,186	367,002
other income	602,758	514,646
	2,944,956	2,898,944
operating expenses:		
salaries and benefits	2,073,177	1,900,201
programs	546,896	679,090
administration	167,510	181,887
development	61,173	71,032
capital campaign	40,768	114,329
other	55,423	72,249
	2,944,947	3,018,788
excess of revenue over expenses (expenses over revenue)	\$ 9	\$ (119,844)

20
YEARS

2008 | New 12-storey Sherbourne apartment complex will open increasing by 35% the number...

Who we are

The people behind Fife House



Fife House Staff (l-r)

Back row: Annette Williams, Jack Ireland, Charlotte Tchiegang, Charles Shames, Carrie Moody, Saara Greene, Kevin Leal, Chris MacFarlane, Wayne Purchase, Tracy Morley.

Middle Row: Keith Hambly, Nick Boyce, Barbara Taylor, Dave Dorian, Sean Kerr, Sarah Bull, Susan Clancy, Bryan Deresti.

Front Row: Jeanette Blair, Heather Mitchell and Joy Plaza.



Fife House Board of Directors (l-r)

Back row: Stefanie McQuaid, Bill Merryweather, Keith Hambly and Cathy Buchanan.

Front row: Danie Grobbelaar, Scott Gibson and Bruce Staples.

Missing: John Burch, Sue Hranilovic, Laurie Jessome, Ron Lirette, Bruce Mayhew, and Sean McKenna.

Contacting us

571 Jarvis Street, 2nd Floor
Toronto, Ontario M4Y 2J1

The Fife House head office will be moving in summer 2008 to:
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Toronto, Ontario M4X 1K9

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Email: info@fifehouse.org
Website: www.fifehouse.org

“Very energetic, devoted people involved with Fife House”

Annual Report

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Printing

Zip Creative

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Edward Carrington
Andrea Donovan
Saara Greene
Keith Hambly
Doug Hicton
Kevin Leal
Bill Merryweather
Tracy Morley
Julian Munsayac
Charles Shames
Barbara Taylor
Barry Waite

20
YEARS

...of supportive housing units available
in Toronto

20
YEARS

